

WARRANTY

All Benchmark by ThermaTru® entry doors are warrantied to be free from defects in material or workmanship that would make the door unserviceable or unfit for continued use under normal conditions, provided they are properly finished and installed per instructions provided by Benchmark by ThermaTru®. This warranty is extended only to the ORIGINAL PURCHASER, beginning on the date of purchase and extending for the following periods. Proof of purchase is required for any and all claims.

SMOOTH SURFACE FIBERGLASS ENTRY DOORS

- **Lifetime Limited Warranty on all door slabs and sidelite slabs**
- **Lifetime Limited Warranty on clear insulated glass against seal failure**
- **10-Year Limited Warranty on decorative insulated glass against seal failure**
- **Lifetime Limited Warranty on Rot-Resistant primed jambs and brickmould**

UNFINISHED WOOD GRAIN FIBERGLASS ENTRY DOORS

- **Lifetime Limited Warranty on all door slabs and sidelite slabs**
- **Lifetime Limited Warranty on clear insulated glass against seal failure**
- **10-Year Limited Warranty on decorative insulated glass against seal failure**
- **Lifetime Limited Warranty on Rot-Resistant primed jambs and brickmould**
- **2-Year Limited Warranty on Unfinished jambs and brickmould**

PRE-COLORED FIBERGLASS ENTRY DOORS

- **10-Year Limited Warranty**
Pre-colored finish will resist cracking, peeling, checking, delaminating, blistering, and flaking for a period of ten (10) years from the date of purchase. Failures or defects not covered include normal wear and tear of components, improper storage, improper installation and maintenance, improper cleaning, moisture penetration resulting from improper caulking, scratches resulting from pets or normal wear and tear.

PRE-STAINED WOOD GRAIN FIBERGLASS FINISH

- **2-Year Limited Warranty of factory finish**
Pre-stained finish will resist cracking, peeling, checking, delaminating, blistering, and flaking for a period of two (2) years from the date of purchase. Failures or defects not covered include normal wear and tear of components, improper storage, improper installation and maintenance, improper cleaning, moisture penetration resulting from improper caulking, scratches resulting from pets or normal wear and tear.

TRANSOMS

- **Lifetime Limited Warranty on clear insulated glass against seal failure**
- **10-Year Limited Warranty on decorative insulated glass against seal failure**

■ 2-Year Limited Warranty on jambs and brickmould

The following are circumstances which are not considered the responsibility of Benchmark by ThermaTru® and will void the warranty:

1. Damage caused by failure to comply with the installation, finishing and maintenance instructions provided by Benchmark by ThermaTru® or by attempts to do any repairs to the door other than by an installer or representative authorized by Benchmark by ThermaTru®.
2. Damage, misuse or abuse caused by other parties, or by any causes beyond the control of Benchmark by ThermaTru®. **NOTE: All units must be inspected upon receipt to the store/customer as damage claims are void after the product has been received and signed for as "Free of Damages." Benchmark by ThermaTru® cannot be responsible for damages after the product has been received.**
3. Failure to properly finish all door/sidelite/transom surfaces and/or jamb materials immediately. This includes door units that will be stored in excess of 30 days prior to installation.
4. Failures or defects not covered include broken or shattered glass, normal wear and tear of components, improper storage, installation and maintenance, improper cleaning, moisture penetration resulting from improper caulking, scratches resulting from pets or normal wear and tear.

Warpage shall not be considered a defect unless it exceeds 1/4" in the plane of the door. This distance shall be determined by placing a straight edge on the suspected concave face of the door and measuring the point of maximum distance between the bottom of the straight edge and the face of the door, accounting for panels and glazing recess. Action on any claim of warpage may be deferred at the option of Benchmark by ThermaTru® for a period not to exceed 12 months, since it is not uncommon for a temporary warp condition to occur as the door adjusts to local humidity and temperature conditions.

Natural variations in color or texture of any wood grain surface shall not be considered a defect.

The process used in making some decorative glass can cause natural, bubble-like areas to form in the glass. These are natural occurrences from the manufacturing process and shall not be considered a defect.

In the unlikely event of a Benchmark by ThermaTru® door developing a defect, as defined above, Benchmark by ThermaTru® will, at its option, repair the product or provide a replacement at no cost to the Original Purchaser.

NOTE: Benchmark by ThermaTru® is not responsible for the finishing or refinishing of any door, nor the installation or reinstallation of any door.

The manufacturer's sole responsibility is as stated herein and it shall not be liable for consequential, indirect, or incidental damages, or for any amount in excess of the price paid for the doors involved.

Except as set forth above, Benchmark by ThermaTru® makes no other warranty, expressed or implied, with respect to the product.